

## Ashford Health & Wellbeing Board (AHWB)

### Partner Quarterly Update for Healthwatch Kent - Quarter 4: January to March 2017

<p>What's going on in our world</p>	<ul style="list-style-type: none"><li>• Following the publication of our Best Practice Guide to Engagement we have reviewed Ashford CCG's engagement activities as part of our Engagement Programme. The CCG are working on our recommendations</li><li>• Continue to support the East Kent Case for Change and wider STP</li><li>• Continue to support EKUHFT with their financial recovery plan and communicating with patients about the changes to services</li><li>• Offered tailored face to face support to PPGs across Kent - no uptake from Ashford area</li></ul>
<p>Success stories since last AHWB</p>	<ul style="list-style-type: none"><li>• The East Kent Case for Change has been published and promoted through 4 public events across East Kent (one in Ashford). Hundreds of people attended these events.</li><li>• We have been advising NHS England about patient engagement and involvement. New statutory guidance on how CCGs should involve patients has been published this week (April 2017).</li><li>• We have published our report on access to GPs</li><li>• Recommendations from our Outpatients report in East Kent have largely been accepted and worked on. The full report can be found on our website.</li></ul>
<p>What we are focusing on for the next quarter <u>specific to the key projects</u></p>	<ul style="list-style-type: none"><li>• Supporting Ashford CCG to re-ignite the Ashford PPG Chairs group and Community Networks. These networks are essentially for the upcoming public engagement and consultation around the STP</li><li>• We will continue to encourage Ashford CCG and other organisations to engage better with public and patients especially with those groups who are hard to reach</li><li>• Working with other NHS organisations, we are establishing a Youth Forum to support better involvement of young people in changes to services</li><li>• We will be visiting large employers during September to engage with working people. We want to hear from them about their experiences of health and social care services. We are looking for organisations to get involved in this programme.</li></ul>
<p>Anything else relevant to AHWB priorities NOT mentioned above</p>	<ul style="list-style-type: none"><li>• We have created a Public &amp; Patient Advisory Group (PPAG). This is a key governance group whose role is to drive forward patient involvement and engagement around the STP. The Lay Member for Ashford CCG is part of this group as are patients.</li><li>• We have started a regular blog around the STP to help demystify the process. You can read it on our website.</li></ul>

Strategic challenges & risks including horizon scanning?	<ul style="list-style-type: none"><li>• We will be publishing our strategic priorities for 2017/18 shortly.</li><li>• We will be publishing the trends and themes that we heard from the public in 2016/17 shortly.</li></ul>
Any thing else the Board needs to know	
Signed & dated	Nicky Scott Healthwatch Kent  April 2017